GL Ready System Requirements and System Checklist

Release 1.2

April 2020

Most computers and networks will already be configured correctly to work with GL Ready. However, to ensure there are no problems when using our assessments, we strongly recommend using this document to confirm configuration.

Your IT department should be able to assist you with this.

1. System Requirements

Compatibility

To use GL Ready effectively, you should ensure you are running it on software and browsers that are supported.

Device	Operating system	Browser	Browser version
Desktop PC / Laptop (non-touchscreen)	Windows 10	IE 11	11.0.170
		Edge	79.x
		Firefox	72 x
		Chrome	80
Apple Mac	iOS	Chrome	80
Apple iPad	iOS	Safari	13.3
Android tablet		Chrome	80

Tablet and touch screen device compatible products

All subtests on GL Ready can be taken on a tablet device, using either iOS or android operating systems, or on a touch screen device using the normal pupil login page.

Please note: Our comprehensive testing processes ensure compatibility with the majority of major touch devices, however, due to the number and variety of devices constantly being released to market there may be some minor issues experienced on emerging devices. If you experience any issues please advise our technical support team accordingly. (support@gl-assessment.co.uk).

Screen Resolutions

Purpose	User type	Screen resolution
Manage school	Teacher role	1366x768 (100% zoom)
Manage students		
Take tests	Student	1024x768 (100% zoom

You should ensure that your browser window is maximised.

File types

The following file types should be allowed to be downloaded:

mp3   .js

.swf   .csv

.png   .zip

Whitelisting

Any firewall, content or proxy filtering done at the school must be allowed access to the following URLs:

https://glready.com/

https://glready.com/login

https://glready.com/password/reset

https://glready.com/students

https://glready.com/student/assignment

http://www.glreadysupport.com/

Pop-up blockers

Please ensure pop-up blockers are disabled for GL Ready.

https://glready.com/

JavaScript

You should ensure that JavaScript is enabled.

If a page does not display correctly, try clearing the browser's cache or updating to the most current version of your browser.

Diagnostic tool

Before administering any of the products on GL Ready, you should run the Diagnostic Tool on every machine you intend to use for testing to ensure that it is appropriately set up.

The Diagnostic Tool is available from: www.glready.com/student and www.glready.com/student/login .Click on the *"Check now"* button and you will be taken to the *Diagnostic Tool* start page.

File types

Allowed to be downloaded:

- ☐ .mp3
- ☐ .swf
- ☐ .png
- ☐ .js
- ☐ .csv
- ☐ .zip

Trusted sites

- ☐ https://glready.com/
- ☐ https://glready.com/login
- ☐ https://glready.com/password/reset
- ☐ https://glready.com/students
- ☐ https://glready.com/student/assignment
- ☐ http://www.glreadysupport.com/

Additionally

- ☐ 'Require server verification (https:) for all sites in this zone' should be unchecked.

Whitelisting

Any firewall, content or proxy filtering allows access to:

- ☐ https://glready.com/
- ☐ https://glready.com/login
- ☐ https://glready.com/password/reset
- ☐ https://glready.com/students
- ☐ https://glready.com/student/assignment
- ☐ http://www.glreadysupport.com/

Pop-up blockers

- ☐ Pop-up blockers are disabled for https://glready.com/

If you still have problems, please contact Technical Support on:

+44 (0)330 123 5375, option 2

or support@gl-education.com.